



City of Cibolo

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Billing Date Changes

To provide the most efficient service, we have decided to split billing cycles.

The following subdivisions have been affected:

Buffalo Crossing, Cibolo Valley Ranch, Stonebrook, Gatewood, Town Creek Village

What does this mean for you?

August 15, 2018 will be the final city wide meter read date, the bill generated at the end of August that is due September 15, 2018 will be the final single cycle due date.

Your water meter will be read again on October 1, 2018, billing will be generated October 16, 2018 and due November 1, 2018. Late fees will be generated on November 4, 2018, and disconnection for non-payment will be November 11, 2018.

Your first bill within the new split cycle will contain 6 weeks of service, this may cause you to have a higher consumption and your bill cost may be affected by this.

If you use our city offered Autodraft option, the amount due on your account will be drafted on the 1st of every month.

Sewer averaging will now take place from December 1 through February 28 (29) of each year.

<u>Important Monthly Dates</u>	<u>Current</u>	<u>New Cycle Dates</u>
<i>Meter Reading Date</i>	15 th of each month	1 st of each month Effective October 1, 2018
<i>Due Date ACH Date</i>	15 th of each month	1 st of each month Effective November 1, 2018
<i>Late Fee Date</i>	18 th of each month	4 th of each month Effective November 4, 2018
<i>Disconnect Date</i>	25 th of each month	11 th of each month Effective November 11, 2018
<i>Billing Date</i>	30 th of each month	16 th of each month Effective October 16, 2018